



XENOLITE® CHAMPION LAMP WARRANTY SUPPLEMENT

Effective Date: February 1, 2020

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Champion Plus

Warranty

This warranty supplement is a supplement to Christie's Champion Lamp Warranty (the "Warranty") and must be read in conjunction therewith.

If, during the period starting from the end of the warranty period of the Lamps as set forth in the Warranty and ending at the end of the estimated average expected life of the Lamp as specified in the table below, the Lamp causes any damage to the Affected Parts (as defined in the Warranty).

Estimated Average Expected Life Table

Lamp	Estimated Average Expected Life (hrs)	Operating Wattage Range (WDC)
CDXL-14M	3,500	1,000 – 1,430 W
CDXL-16M	3,500	1,000 – 1,600 W
CDXL-18SD	2,100	1,260 – 1,800 W
CDXL-19SC	1,800	1,610 – 1,900 W
CDXL-19SUP	2,200	1,610 – 1,900 W
CDXL-20	3,500	1,400 – 2,000 W
CDXL-20LB	3,500	1,400 – 2,000 W
CDXL-20SD	1,500	1,400 – 2,000 W
CDXL-20SP	4,000	1,400 – 2,000 W
CDXL-21S1	1,500	1,610 – 2,100 W
CDXL-21SUP	1,800	1,610 – 2,100 W
CDXL-23S	1,000	1,610 – 2,300 W
CDXL-23SUP	1,100	1,610 – 2,300 W
CDXL-30	2,500	2,100 – 3,000 W
CDXL-30SD	1,500	2,100 – 3,000 W
CDXL-30SP	2,800	2,100 – 3,000 W
CDXL-30SUP	1,900	2,100 – 3,000 W
CDXL-45	2,500	3,150 – 4,500 W
CDXL-45SP	1,500	3,150 – 4,500 W
CDXL-60	900	4,200 – 6,000 W
CDXL-60SP ¹	1,100	4,200 – 6,000 W
CDXL-60UP	1,300	4,200 – 6,000 W

Champion Plus (continued)

Warranty Exclusions

This warranty exclusions contained in the Warranty apply to this supplement are incorporated herein by reference.

Warranty Procedures

This warranty supplement does not obligate Christie to provide any onsite warranty service at the projector site location.

If the Lamp was acquired directly from Christie, the warranty claim relating to the Affected Parts must be submitted directly to the Christie office through which the Lamp was acquired. The address of any such Christie office may be obtained from Christie upon request.

If the Lamp was acquired from a Christie reseller, the warranty claim relating to the Affected Parts must be submitted to such reseller; provided, however, that if such reseller has ceased to conduct business for any reason, the end user may submit any warranty claim relating to the Affected Parts directly to Christie Digital Systems USA Inc., Attention Customer Care, 10550 Camden Drive, Cypress, California 90630, USA

To make a claim under this warranty supplement, please complete Christie's Lamp Warranty Supplement Claim Form and submit it within one month after the Lamp failed together with photographs of the Lamp and Affected Parts and, if requested by Christie, projector log files. Christie may, at its discretion require that the failed Lamp and Affected Parts be returned to Christie, in which case the Lamp (including all metal parts and as many glass pieces as possible if the glass is broken) and Affected Parts must be shipped at the end user's expense to the Christie office, as Christie may direct.

No Lamp or Affected Part may be returned without obtaining an RMA (return material authorization) number from Christie. If a Lamp or Affected Part is returned to Christie without first obtaining an RMA number, the Lamp may be returned to the end user at end user's expense. To obtain an RMA number, an RMA request form must be submitted to Christie at the location where the warranty claim is submitted. Christie may require the end user to provide proof of purchase (including date) in form and substance satisfactory to Christie before issuing an RMA number

or before replacing any Affected Part under this warranty supplement. Upon the issuance of an RMA number, Christie will specify the location to where the Affected Parts are to be returned. All returned Lamps and Affected Parts must be properly packaged for shipment (in original packaging if possible). Affected Parts returned with no fault found will be subject to an evaluation fee. Christie will bear the cost of returning the replacement Affected Parts to the end user, except that the end user will be responsible for payment of any applicable customs duties on any international shipment.

This warranty supplement may be supplemented or modified by other programs offered by Christie, if applicable, or by express written agreement with Christie.

Disclaimer

EXCEPT AS OTHERWISE EXPRESSLY AGREED BY CHRISTIE IN WRITING, THIS WARRANTY SUPPLEMENT APPLIES IN LIEU OF ANY AND ALL OTHER EXPRESS OR IMPLIED WARRANTIES, AND CHRISTIE MAKES NO OTHER REPRESENTATIONS, WARRANTIES OR CONDITIONS, WRITTEN, ORAL OR STATUTORY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY IMPLIED WARRANTY OR CONDITION OF NON-INFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE OR PURPOSE, ALL OF WHICH OTHER WARRANTIES OR CONDITIONS ARE HEREBY EXPRESSLY DISCLAIMED AND EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW, CHRISTIE WILL HAVE NO LIABILITY FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION LOST REVENUES OR PROFITS, WHETHER OR NOT CHRISTIE HAS BEEN ADVISED THAT ANY SUCH DAMAGES MAY OCCUR.

1. "CDXL-60SP" model lamps have special warranty conditions when used in Christie series one digital cinema projectors. Contact Tech Support for details.

Champion Lamp Warranty Claim Form

Do not return defective lamp unless requested

To make a warranty claim, contact the reseller where the Lamp was purchased

- › Fill out all information below. If this form is incomplete or the information is incorrect, the claim may be rejected.
- › Submit this completed form along with three photos of the Lamp detailing 1) Lamp envelope electrodes and 2) a separate photo of each end connector.
- › TECH SUPPORT may request log files from the projector for the time period when the Lamp failed if this is needed to clarify the case.
- › TECH SUPPORT may also request the defective Lamp and any Affected Parts to be sent to Christie for analysis if needed to clarify the case.

Photos of the Lamp

To make a warranty claim, contact the reseller where the Lamp was purchased

- › Good quality clear photos of the lamp envelope, electrodes, and separate photos of lamp end connectors will be accepted in most cases in lieu of returning the lamp.
- › It is helpful to position the model/serial number label of the corresponding lamp box in the background of the pictures so reference can be made clearly.

Champion Lamp Warranty Claim Form (continued)

Required Fields *	Complete This Area	Example / Instruction
Lamp Model*:		Similar to: CDXL-20
Lamp Serial Number*:		Similar to: YDKF1234
Purchased From*:		Business name from your invoice
Date of Purchase*:		Invoice date from your invoice
Projector Model*:		Model of projector that the lamp was used in when it failed › Similar to: CP2220
Projector Serial Number*:		Serial number from the projector that the lamp was used in when it failed Similar to: 242001234
Lamp Hours*:		Number of operation hours accumulated on the lamp
Defect Date:		Date when the lamp failed
Run Watts*:		DC Wattage that lamp was run at when (or just before) it failed › This is the lamp DC run Watts from the projector TPC lamp info page
3D Application:		If the projector was used for 3D presentations, what model of 3D system was used? › Dolby 3D, Master Image, RealD XL, RealD Z, XPAND, Other
Disposition of Lamp:		What did the lamp look like when it was removed? One or more of the following: 1. Exploded/broken 2. Envelope dark but clear enough to see through 3. Envelope completely clouded over (black, white, grey, blue, and so on) 4. End connectors or cables burnt or discolored (black, blue, and so on)
Reason lamp was removed*: (VERY IMPORTANT!)		Completely explain why lamp was removed. Include all relevant details. › Ignition difficulty › Flicker › Other—explain

Champion Lamp Warranty Claim Form (continued)

Required Fields *	For proper handling of claim, it is important that this form be completed with as much information as possible, including the following:
Christie Call Log Number:	
Date:	
Your Name*:	
Your E-Mail Address:	
Your Company Name*:	
Your Company Phone Number:	
Your Company Address:	
City:	
State:	
Postal Code:	
Cinema Name:	
Screen / Booth Number:	

Notes

